

# Welcome to the &Sports Court at The Ampersand!

The Sports Court is located on the ground floor on the North side of the building. It is accessible via the East shuttle elevators on the GN level. It can be viewed through the ceiling to floor windows on the main floor of the Ampersand lobby.

#### **MEMBERSHIP**

The &Sports Court is part of the amenities included in your Aspen Club Membership. All tenants may use the &Sports Court. However, building amenities are private facilities for the exclusive use of Aspen Properties tenants. For liability and safety reasons, no spouses, children, or friends may use this facility. Any change in personal information (name, address, health status) must be reported to Aspen Properties to keep your Aspen Club membership current.

#### MANAGEMENT

The &Sports Court is managed and operated by Aspen Property Management.

# **BOOKINGS**

Once your Aspen Club Master Waiver has been signed via the Aspen App, you will automatically be able to book a time slot in the Simulator, and your Mobile Door Access will be programmed for access during your booking time slot. Time slots are available in 2-hour intervals and once per day per tenant. All bookings for this amenity are on a first come first serve basis.

#### **HOURS**

The Sports Court is currently available to be booked 24/7. All booking time slots are available on the Aspen App and a booking is required to use the &Sports Court.

#### **HVAC HOURS**

Monday – Friday 6:00 a.m. – 8:00 p.m. Saturdays 6:00 a.m. – 1:00 p.m.

Sundays & Statutory Holidays: OFF

#### **ACCESS**

Once you have downloaded the **Aspen App** and click "request membership", your office tenant contact will need to approve your access to the App. Once approved, you will be able to create your login then, will be required to complete the **Aspen Club Master Waiver** registration form to receive

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access to all amenities in the Aspen portfolio. You will find the Aspen App in the App Store or Google Play Store.

Once you have completed the above steps, access to The Ampersand amenities will be granted to you through our **Mobile Door Access (MDA)** system through the Aspen App. Please go to the home page on the App, click "Door Access" and touch your phone to the MDA reader and the door will unlock for you. Please be sure to scan the reader each time you visit the amenities, even if you are coming through an open door behind another person.

# **CHANGEROOMS / SHOWERS**

Changerooms and showers, located in the Fitness Centre, are available for use before or after your &Sports Court booking. In the changerooms you can find towels, shampoo, conditioner, body wash, basic toiletries and lockers with code locks.

### SPORTS COURT POLICIES

- **& Equipment Supplied** Basketballs are available within the Sports Court. You may also use your own ball if you wish to bring one; however, you do so at your own risk.
- & Damages to the Sports Court Tenants using the Sports Court are responsible for any damage incurred during their time within the facility, costs may apply. This includes any damages to the equipment located therein.
- & Respect for Others Please show respect for others by refraining from using foul language or shouting while you are using the Sports Court.
- **&** Food and Drink Food and beverages are not permitted in the Sports Court, with the exception of plastic or metal water bottles.
- & Dress Code Indoor appropriate running/gym shoes are required at all times. No sandals or open toed shoes are permitted. Active wear must be clean and odour-free.
- & Scents In consideration of others with allergies or sensitivities to scents, please refrain from using scented products in the Sports Court, including the following: lotions, powders, sprays, and perfumes.
- **&** Disinfectant Wipes Please use the disinfectant wipes provided to clean all equipment after use. Note: disinfectant wipes are not to be flushed down the toilet.



**Questions** - If you have any questions regarding the Sports Court, please contact our Concierge at 403.781.8519

# **SAFETY & EMERGENCY PROCEDURES**

- **&** The double glass doors that are located on the north side of the Sports Court are not intended for access into or out of the Sports Court. They are for emergency use only.
- & In the case of severe injury or medical emergency, phone 911 immediately and notify our 24 hour Security team at 403.781.8500.
- & During this Covid-19 environment, use this facility at your own discretion, being mindful of social distancing. Masks must be worn at all times within the Sport Court.
- & Please use the facility only in your booked time slot.
- & Cameras are located in the facility, for the safety and security of all participants.
- & Aspen Properties is not responsible for lost or stolen items.
- & Please be advised that the Sports Court is monitored through our CCTV system

