



Welcome to &Rec at The Ampersand!

The &Rec area is located on the main floor on the East side of the building. It is accessible through the hallway with the East Tower main floor washrooms and mailboxes and past the &Food Trucks area.

&Rec has two Trackman golf simulator bays, a bocce court, dart board, TVs, corn hole, arcade basketball game, foosball, shuffleboard and much more. The golf simulator bays and bocce court are bookable via the Aspen App and can only be used with a booking in place.

MEMBERSHIP

The &Rec is part of the amenities included in your Aspen Club Membership. All tenants may use this area. However, building amenities are private facilities for the exclusive use of Aspen Properties tenants. For liability and safety reasons, no spouses, children, or friends may use this facility. Any change in personal information (name, address, health status) must be reported to Aspen Properties to keep your Aspen Club membership current.

MANAGEMENT

The &Rec is managed and operated by Aspen Property Management.

HOURS

The &Rec golf simulators and bocce court are currently available to be booked Monday to Friday 6am to 6pm (excluding statutory holidays). All booking time slots are available on the Aspen App. Tenants may use remaining areas and games in the &Rec lounge without a booking, during the operating hours or a private booking.

BOOKINGS

Once your Aspen Club Master Waiver has been signed via the Aspen App, you will automatically be able to book a time slot in one of the two Golf Simulator bays or the Bocce Court. Time slots are available in 2-hour intervals and once per day per tenant. Bookings are limited to eight- 30 minute time slots at a time. All bookings for these three activities are on a first come first served basis.

PRIVATE BOOKINGS

The &Rec is available to book 24/7 for a private function with two weeks' notice. Please contact Aimsley Braun at abraun@aspenproperties.ca for availability and pricing. Private bookings are available in minimum 3-hour time blocks, with an associated \$150/hour fee. This pricing will

include security, cleaning and HVAC for the space. Please note a liquor license will need to be provided if alcohol is being consumed during private bookings.

ACCESS

Once you have downloaded the [Aspen App](#) and clicked “request membership”, your office tenant contact will need to approve your access to the App. Once approved, you will be able to create your login and will be required to complete the **Aspen Club Master Waiver** registration form. Upon completion you will receive access to all amenities in the Aspen portfolio.

You will find the Aspen App in the App Store or Google Play Store.

Once you have completed the above steps, access to The Ampersand amenities will be granted to you through our **Mobile Door Access (MDA)** system. Each amenity is equipped with a state-of-the-art Kisi reader, that uses Bluetooth, NFC and location services to verify your identity and grant access upon use. Please go to the home page on the App, click “Door Access” and touch the back of your phone to the MDA reader and the door will unlock for you. For security and monitoring purposes we kindly ask that you scan your phone each time you enter one of the facilities, even if someone has held the door open for you.

iPhone users – the NFC functionality of apple products is directly linked with “Apple Wallet” you may notice the wallet pop up when scanning. This is an issue we are aware of, and are unable to fix. If you have “express mode” enabled under door access, and your phone is nearby, you can simply swipe your hand or other solid object in front of the reader, without having to present the device.

&REC POLICIES

- & **Equipment Supplied** – Golf clubs, balls, bocce balls, darts, etc. are available for your use. Please call 403.781.8519 to be supplied with golf clubs. All other equipment is available for use while within the space. You may also bring your personal golf clubs into the simulator for use if you wish. The equipment you bring must be clean.
- & **Damages to the Simulator** – Tenants using the &Rec areas are responsible for any damage incurred during their booking time within the bocce court and simulators, costs may apply. This includes any damages to the equipment located therein.
- & **Use of the Simulator** – Please allow only one person on the turf at a time. Swing clubs only inside designated swing zones.
- & **Respect for Others** – Please show respect for others by refraining from using foul language or shouting while you are using the &Rec areas.



- & **Food and Drink** – Food and beverages are not permitted on the turf surfaces in the bocce court or simulator bays. Please keep all items behind the turf area or on the bar top.
- & **Dress Code** – Clean, soft soled, indoor appropriate shoes are required at all times. Metal spikes, soft-spikes, and open-toed shoes are not allowed. Active wear must be clean and odour-free.
- & **Scents** - In consideration of others with allergies or sensitivities to scents, please refrain from using scented products in &Rec, including the following: lotions, powders, sprays, and perfumes.
- & **Disinfectant Wipes** – Please use the disinfectant wipes provided to clean all equipment after use. Note: disinfectant wipes are not to be flushed down the toilet.
- & **Questions or Concerns** – If you have any questions regarding the use of &Rec, please contact our Concierge at 403.781.8519. General cleanliness and care of the Simulator is everyone's responsibility. If cleaning is required, please inform us by submitting a service request using the Aspen App.

SAFETY & EMERGENCY PROCEDURES

- & In the case of severe injury or medical emergency or afterhours concerns, phone 911 immediately and notify our 24-hour Security team at **403.781.8500**.
- & Aspen Properties is not responsible for lost or stolen items.
- & Please be advised that &Rec is monitored through our CCTV system.

