

BIKE SHARE PROGRAM PALLISER COMPLEX

MAY 11, 2018

We are pleased to announce the launch of the Aspen Properties Bike Share Program!

Aspen tenant bikes can be signed-out, free of charge, at our Palliser South concierge desk. Bikes will be stationed in the secure Palliser bike cage, located off 10th Avenue and 1st SE (see attached map). Bikes are available for use Monday through Friday (excluding holidays) from 8:00 a.m. to 4:00 p.m.

Our 1-speed cruiser bikes are equipped with Bluetooth rear-wheel locks that are controlled through an app and include GPS tracking capabilities. Bike features include: anti-theft seats (seats are adjustable, but not removeable), back-pedal coaster brakes in addition to a hand brake, a built-in grip twist bell, and advanced compound airless tires that provide a smooth ride without ever having to worry about a flat tire.



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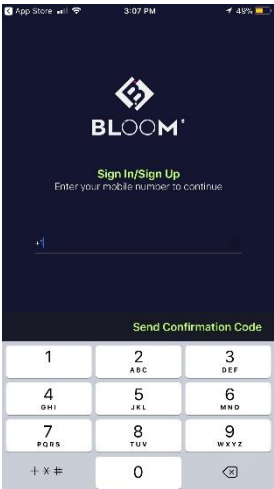
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TO JOIN THE BIKE SHARE PROGRAM

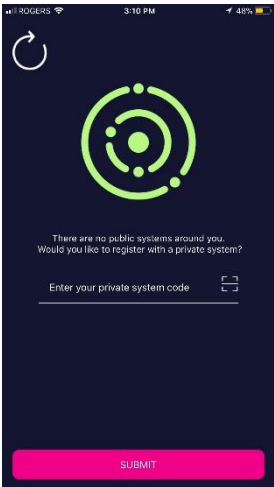
Step 1: Download the [Bloom Bike app](#) from the App Store (iOS and Android)



Step 2: Create an account by first entering your device phone number; the system will send a 4-digit confirmation code via text, that you must input to proceed. Continue to create your account by entering your email address and name.



Step 3: Scan the QR code below to find an Aspen Bike:



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Step 4: Review and accept the Terms & Conditions of use.

Step 5: Once you have created your account and accepted the Terms & Conditions, an application will be sent to an Aspen program administrator. You will receive a welcome email confirmation once you have successfully been accepted into the Bike Share.





BORROW A BIKE (START YOUR RIDE)

Step 1: Visit the Palliser South concierge desk for the Bike Sign-Out Sheet. Once you have signed out a bike, you will be provided with a key to one of the bike's u-lock, helmet and access card to the secure bike cage.

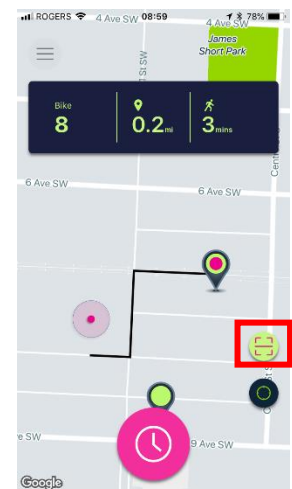
Step 2: Unlock the u-lock using the key provided by the concierge.

Step 3: Open the Bloom app on your smartphone.

Step 4: Press the power button  on the rear wheel ring lock to wake the Bluetooth (lock should make a chirping sound).

Step 5: Press the  symbol on the right side of the main app screen and scan the QR code located on the handlebars of the bike.

Step 6: The rear wheel lock will open, and your ride is started! We strongly encourage you to use the provided helmet for your safety.





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PAUSE YOUR RIDE

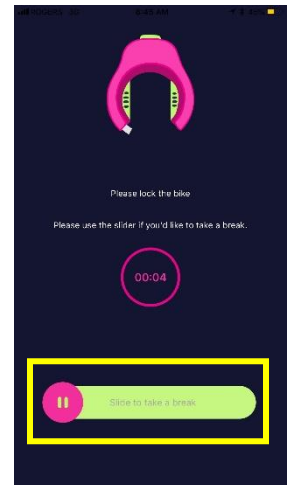
If your ride involves a stop at a location other than your starting point, you may pause your ride, lock the bike for up to **4 hours** (without 'ending' your ride), and resume your ride back to your starting location (docking station).

Step 1: Open the Bloom app, press the power button  on the rear wheel ring lock to wake the Bluetooth, and  press the button in the app.

Step 2: At the bottom of your screen you have the option to slide the toggle across to pause your trip.

NOTE: if one of the wheel spokes is blocking the ring lock from closing, please rotate the wheel slightly and re-try

Step 3: Please use the provided u-lock to attach the bike to a City approved bicycle rack to avoid theft.





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END YOUR RIDE

When your trip is complete and you are back at your starting location:

Step 1: Take the bicycle to the Palliser secure bicycle cage.

Step 2: End the trip using the Bloom app first by pressing power button  on the rear wheel ring lock to wake the Bluetooth, then by pressing the  button in the app and waiting for the ring lock to close.

NOTE: if one of the wheel spokes is blocking the ring lock from closing, please rotate the wheel slightly and re-try

Step 3: Lock the bike using the provided u-lock.

Step 4: Return the helmet, u-lock key and access card to the concierge desk.

Step 5: Complete the sign-out sheet to indicate your return of the bike.

Step 6: Please let the concierge know if you had any trouble, or the bike requires any maintenance.