



Welcome to the **&Golf and Sports Simulator at The Ampersand.**

LOCATION

The Simulator is located on the upper main floor on the North side of the building (East of the Sports Court, beside the East shuttle elevators). The system can simulate an 18-hole golf game inclusive of different course selections or a driving range for practice. It also allows for simulation of 30+ sports and games such as soccer, baseball, basketball, handball, lacrosse, archery, dodgeball, football, hockey, bowling, bocce, carnival games, horseshoes, darts, shooting, hunting and more!

MEMBERSHIP

The Simulator is part of the amenities included in your Aspen Club Membership. All tenants may use the Simulator. However, Aspen amenities are private facilities for the exclusive use of Aspen Properties tenants. For liability and safety reasons, no spouses, children, or friends may use this amenity. Any change in personal information (name, address, health status) must be reported to Aspen Properties when the change occurs in order to keep your Aspen Club membership current.

MANAGEMENT

The Simulator is managed and operated by Aspen Property Management.

BOOKINGS

Once your Aspen Club Master Waiver has been signed via the Aspen App, you will automatically be able to book a time slot in the Simulator and your Mobile Door Access will be programmed for access during your booking time slot. Time slots are available in 2-hour intervals and once per day per tenant. All bookings for this amenity are on a first come first serve basis.

HOURS

The Simulator is currently available to be booked 24/7. All booking time slots are available on the Aspen App and a booking is required to use the &Golf and Sports Simulator.

HVAC HOURS

Monday – Friday	6:00 a.m. – 8:00 p.m.
Saturdays	6:00 a.m. – 1:00 p.m.
Sundays & Statutory Holidays:	OFF

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ACCESS

Once you have downloaded the **Aspen App** and click “request membership”, your office tenant contact will need to approve your access to the App. Once approved, you will be able to create your login then, will be required to complete the **Aspen Club Master Waiver** registration form to receive access to all amenities in the Aspen portfolio. You will find the Aspen App in the App Store or Google Play Store.

Once you have completed the above steps, access to The Ampersand amenities will be granted to you through our **Mobile Door Access (MDA)** system through the Aspen App. Please go to the home page on the App, click “Door Access” and touch your phone to the MDA reader and the door will unlock for you. Please be sure to scan the reader each time you visit the amenities, even if you are coming through an open door behind another person.

GOLF & SPORTS SIMULATOR POLICIES

- & **Equipment Supplied** – Golf clubs, hockey sticks, balls, etc. are available for your use. Please call 403.781.8519 to be supplied with equipment. You may also bring your personal equipment into the simulator for use if you wish. The equipment you bring must be clean.
- & **Damages to the Simulator** – Tenants using the Simulator are responsible for any damage incurred during their booking time within the facility, costs may apply. This includes any damages to the equipment located therein.
- & **Use of the Simulator** – Please allow only one person on the turf at a time. Swing clubs only inside designated swing zones. Only use the provided rubber tees and balls.
- & **Respect for Others** – Please show respect for others by refraining from using foul language or shouting while you are using the Simulator.
- & **Food and Drink** – Food and beverages are not permitted on the turf surfaces. Please keep all items behind the turf area or on the bar top.
- & **Dress Code** – Clean soft soled, indoor appropriate shoes are required at all times. Metal spikes, soft-spikes, and open-toed shoes are not allowed. Active wear must be clean and odour-free.



- & **Scents** - In consideration of others with allergies or sensitivities to scents, please refrain from using scented products in the Simulator, including the following: lotions, powders, sprays, and perfumes.
- & **Disinfectant Wipes** – Please use the disinfectant wipes provided to clean all equipment after use. Note: disinfectant wipes are not to be flushed down the toilet.
- & **Questions or Concerns** – If you have any questions regarding the Simulator, please contact our Concierge at 403.781.8519. General cleanliness and care of the Simulator is everyone’s responsibility. If cleaning is required, please inform us by submitting a service request using the Aspen App.

SAFETY & EMERGENCY PROCEDURES

- & In the case of severe injury or medical emergency, phone 911 immediately and notify our 24 hour Security team at **403.781.8500**.
- & Please use the facility only in your booked time slot.
- & Cameras are located in the facility, for the safety and security of all participants. The Simulator is monitored through our CCTV system.
- & Aspen Properties is not responsible for lost or stolen items.

